

IWA Conference 2026

18 & 19 November

LEADING THROUGH THE UTILITY EVOLUTION

Support Partners



Conference Sponsors



Leading Through the Utility Revolution

18 - 19 November — IWA Conference 2026

Proud Sponsors of the IWA Conference

Conference Program Wednesday 18 November

Bourke Rooms - RACV City Club
Level 2, 501 Bourke St, Melbourne Vic 3000

12:00pm	Registration & Lunch
1:00pm	Welcome & Housekeeping Dean Barnett, IWA President 2026/277
1:05pm	Welcome to Country Wurundjeri Woi Wurrung Cultural Heritage Aboriginal Corporation
1:15pm	Sponsor's Address Francois Gouws, Managing Director, TRILITY
1:20pm	High-Performing Utilities in a Changing Landscape Michael Wheelahan, Principal Consultant, Proud Mary Consulting
2:00pm	Delivering More Value for Customers and Communities Helen Bartley, Principal Consultant, Bartley Consulting Adele Rohde, Executive Manager Customer and Employee Experience, GWMWater
2:40pm	Empowering People, Enabling Innovation Bernie Moss, General Manager People, Safety and Culture, South Gippsland Water
3:10pm	Afternoon Tea
3:30pm	Keynote Presentation - Leading Through the Utility Revolution: Lessons from the Energy Transition Fran Duiker , Executive General Manager Gas, and Metering Networks, AUSNET
4:10pm	Are We Ready for the Utility of the Future? Panel Session Fran Duiker , Executive General Manager Gas, and Metering Networks, AUSNET Shaun Cumming, Managing Director, Barwon Water Leanne Williams, Chief Financial Officer, Gippsland Water Facilitated by Heidi Ryan, General Manager Government and Sector Strategy, Melbourne Water
5:00pm	Close

Conference Theme

Leading Through the Utility Revolution

The Victorian water sector is navigating significant change as the utility revolution accelerates. Rising costs, climate pressures, political uncertainty, technological innovation and increasing expectations around affordability, sustainability and performance are reshaping the operating environment.

This conference will explore how water corporations can strengthen resilience, improve performance and continue delivering value for customers and communities while responding to ongoing transformation.

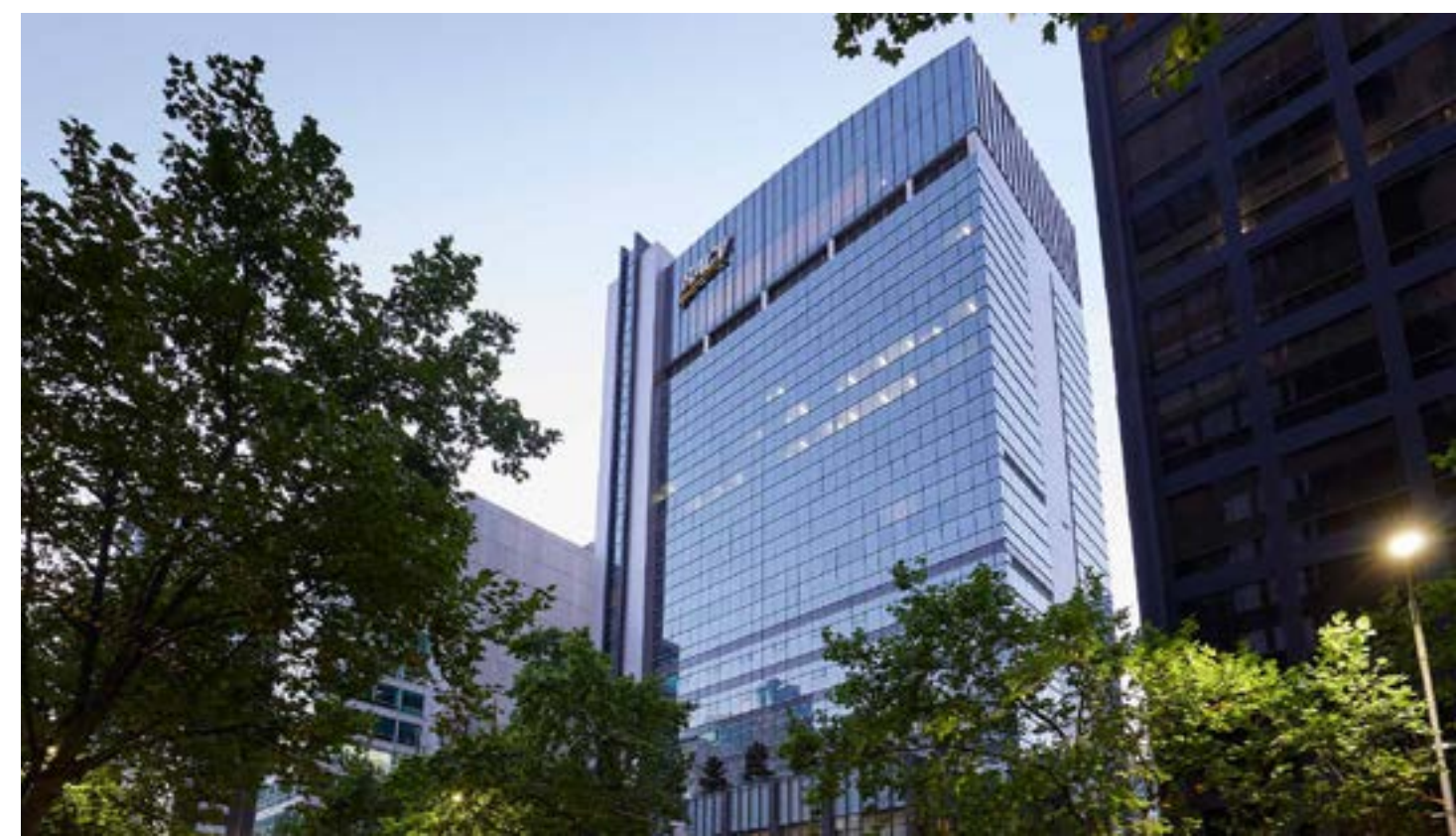
Through insights from within and beyond the water sector, attendees will gain practical ideas and fresh perspectives on building high-performing organisations, embracing innovation, empowering people and preparing for the utility of the future.

RACV City Club

Level 2, 501 Bourke St, Melbourne Vic 3000

Conference Dinner & Accommodation Wednesday 18 November

Club Pavillion, RACV City Club
Level 2



Conference Dinner

Please join us for the conference dinner! Always a highlight on the conference program. A fantastic opportunity to catch up and network with the water sector.

This year we will be announcing the winners of the 2026 IWA Awards. We'll also hear from the 2026 WIOA Young Operator of the Year, Holly Westbrook.

Time: 6:00pm pre-dinner drinks for 6:30pm start

Dress: Corporate attire

Inclusions: Three course meal with beverages

Room: Club Pavillion, Level 2, RACV City Club



Car Parking

Discounted car parking is available for a flat rate of \$45.00 per car. Discount passes will be available from the registration desk.

Accommodation

Special accommodation rates have been arranged for IWA Conference delegates at **RACV City Club**, including a standard king room with breakfast for one.

[Book Here](#)

RACV City Club

Level 2, 501 Bourke St, Melbourne

SIG Meetings

Thursday 19 November

Melbourne Water

990 La Trobe St, Docklands

The following Special Interest Groups will be meeting on **Thursday 19 November**. Meeting rooms will be split across RACV City Club and Melbourne Water. SIG meetings will be allocated to a venue and meeting room closer to the conference.

SIG	Convenor
Communications	Eddie Wilson ewilson@newater.com.au
Environment	Wil Haskard wil.haskard@chw.net.au
Finance	Chang Shu & Nathan Morsillo chang.shu@gwmwater.org.au - nathan.morsillo@coliban.com.au
Human Resources	Andy Clark andy.clark@gwmwater.org.au
Energy and Greenhouse	Elaine Mowat & Mandhy Senewiratne EMowat@egwater.vic.gov.au - Mandhy.Senewiratne@melbournewater.com.au
Technical Services	Simon Perrin simon.perrin@wannonwater.com.au
Information Technology	Wayne Pales wayne.pales@barwonwater.vic.gov.au
Executive Assistants	Leanne Bonner & Ros Shipton leanne.bonner@sew.com.au - Roslyn.shipton@yvw.com.au
Educators	Natalie Laugeni & Nicole Bovezza natalie.Laugeni@gippswater.com.au - nicole.bovezza@gww.com.au
Development Services	Adam Heaton & Nigel Gerreyn adam.heaton@gww.com.au - nigel.gerreyn@gippswater.com.au
Customer Service	Alison Flintoff Alison.Flintoff@yvw.com.au
Corporate Governance	Courtney Matthew & Tim Scholtes courtney.matthew@wannonwater.com.au - tscholtes@westernportwater.com.au

SIG Meeting timings

Arrival tea/coffee 9:00am

Meetings commence 9:30am

Morning Tea 10:30am

Lunch 12:30pm - 1:30pm

SIG Agendas and Registration

Agendas for each SIG is arranged by the Convenor. View [SIG Agendas](#) here.

Please register for each SIG you wish to attend via Eventbrite.

[Register](#)

Tickets & Registration

Paid Tickets

Registration

[Register](#)