



# Plenary Session & Special Interest Group Meetings

## Plenary Session

### Planning for El Niño and La Niña

– ideas for an integrated approach for water corporations

THURSDAY 13 JULY 2023

With a return to El Niño predicted (a climate driver for dryer and hotter weather conditions), our attention once again returns to the risk of drought and bushfires. With this shift in climate from the recent La Niña weather patterns which saw significant flooding in Victoria and the East Coast, we find ourselves asking how does our changing climate impact on water scarcity?

We also need to consider complex social and environmental factors such as population growth, urbanisation and regionalisation. How do we plan and manage for long term water security? How prepared are we and are we doing enough?

Tony Wong will provide his perspective on Integrated Water Management, giving us insights from his extensive research and practice in sustainable urban water management, particularly water sensitive urban design.

## Plenary Speaker - Tony Wong

Tony Wong is Professor of the Sustainable Development at Monash University, a Fellow of the Australia Academy of Technological Sciences and Engineering (FTSE) and the 2018 IWA Global Water laureate. He was formerly the Chief Executive of the Cooperative Research Centre (CRC) for Water Sensitive Cities in Australia.



With over 30 years professional experience. Professor Wong is internationally recognised for his research and practice in sustainable urban water management, particularly water sensitive urban design.

[Register here](#)

For general enquiries please contact [Lauren Vines, Event Coordinator IWA](#)

VIEW AGENDAS	Customer Service	Executive Assistants	Human Resources	Information Technology	Communications	Environment	Energy & Greenhouse	Technical	Finance	Corporate Governance					
9:00am	PLENARY SESSION with TONY WONG Planning for El Nino and La Nina – ideas for an integrated approach for water corporations														
9:45am	BREAK														
10:00am	Welcome and Administration	Welcome	Welcome	Welcome	Welcome	Welcome	Welcome	Welcome	Welcome	Welcome					
10:05am			KPI's for Debt and Customer Hardship <i>Eve Rodrigues, WSAA</i>	Wellbeing check-in and top 3 priorities for the rest of the year for your organisation	Round the State	Annual Report 2022/23 <i>David Bomford, DEECA</i>	JOINT SESSION Procurement and Scope 3 Emissions <i>Marco van Winden AECOM</i>			Update from around the State	Around the grounds				
10:10am							Steuart Snooks – Email and Workplace Productivity Expert	BREAK 30 minutes	DEECA Update <i>Matilda Abey, DEECA</i>			Biosolids treatment technologies for PFAS removal	DEECA Update <i>Alex Peel DEECA</i>	Governance Dilemma <i>David Williams, Corporate Secretary, East Gippsland Water</i>	
10:15am	BREAK 15 minutes	New Nature Repair Bill and what it could mean for Water Authorities													
10:25am	ESC - Round table discussion <i>Steven Kearns, WW &amp; Megan Kennedy, YVW</i>	BREAK 15 minutes	Psychological Workplace Safety: <i>Tanya Heany Voogt – Transforming Workplaces - Guest Speaker</i>	InfoTrust / MyCiso <i>Steve Cashion InfoTrust</i> Round the State updates and discussion	Brand Voice <i>Mary Alexander and Garrath Darkin, Wannon Water Customer Research</i>	BREAK 10 minutes	Blind Bight WRP EPA Clean Up Notice – project update/shared learnings	BREAK 15 minutes	CLOSE 12:00pm	BREAK 10 minutes					
10:30am											Leadership <i>Bridie Fennessy Yarra Valley Water</i>	BREAK 15 minutes	Around the Grounds	Electricity SPC Discussion <i>DTF and Schneider</i>	Public Interest Disclosure <i>IBAC Management Team</i>
10:40am															
10:45am	Customer Satisfaction Survey <i>Amy Van Kuyk, SGW</i>	Mental Health	Secure Job, Better Pay - around the room discussion	LUNCH BREAK 60 minutes	LUNCH BREAK 60 minutes	LUNCH BREAK 60 minutes	Final discussion								
10:50am								Customer Charter progress updates	CLOSE 1:00pm	Community Insights Project Update <i>Sarah Jenkins, DEECA</i>	CLOSE 1:00pm				
11:00am												General Business			

