



JOINT IWA/AWA CONFERENCE



15th and 16th November 2012
RACV Club,
501 Bourke Street, Melbourne

IWA/AWA CONFERENCE PROGRAM

Friday 16th November 2012

"Innovation from Ideas to Implementation"

8:30 am	Registration
8:50 am	Context for the Conference – IWA President
9:00 am	Introduction and Welcome – Lucia Cade , Chair, Western Water
9:15 am	<i>Keynote Address</i> Michael Waller , CEO, Office of Living Victoria. Michael as previous Chair of the Living Victoria, Ministerial Advisory Council and current Acting CEO of the recently established Office of Living Victoria, is perfectly placed to outline just how innovation will be used to deliver the 'Living Victoria Living Melbourne' implementation plan.
9:45 am	<i>IWN Environmental Scan Report: What can the water industry learn from elsewhere?</i> Stuart Kells , Director, Government Advisory Services KPMG. On behalf of the VicWater Intelligent Water Network (IWN) Program Stuart will discuss the findings from the Environmental Scan that KPMG undertook for the VicWater Intelligent Water Network (IWN) Program. The Report addressed the question 'what can be learnt from other industries and organisations through interpreting the environmental, economic, social, political and technological factors that have impacted on their business model, and how have they succeeded in effectively addressing these pressures'.
10:15 am	<i>Innovation Mindset</i> Anne Barker , Managing Director, City West Water and Chair, Smart Water Fund. In order to support smart investments the Smart Water Fund needs to foster an innovation mindset that will drive smart research for a water smart future. As Chair of the Smart Water Fund Anne will explore how the organisation continues to pursue innovation and deliver this to the industry as a whole.
10:45 am	Morning Tea
11:15 am	<i>Ideas Management</i> Claire Dixon , Innovation Leader, Victoria, GHD Innovation is a key focus across GHD's global network of over 7,000 infrastructure sector professionals. Claire will explain the work GHD has been doing around ideas management and how exactly you put that great idea into action through a more structured approach to generating ideas, enriching them through collaboration and the delivering the best of them to benefit your business.
11:45 am	<i>How to Create an Innovative Mindset</i> Dave Lourdes , Personal Potential Provocateur Interactive Workshop Dave is Australia's breakthrough performance specialist and is acknowledged as unleashing the best human potential in the corporate world for over 20 years. Dave will guide attendees through a workshop designed to help you create an innovative mindset and deliver this across your business.
1:00 pm	Lunch and close

SPECIAL INTEREST GROUPS Thursday 15th November 2012

In conjunction with this conference the following Special Interest Groups of the IWA will be meeting on Thursday 15th November on Level 2 of the RACV Club, 501 Bourke Street, Melbourne. For details of these meetings please contact the convenors listed below.

Special Interest Group	Convenor	
Information Technology	Rob Duoba (Western Water) (03) 9218 5472	Rob.Duoba@westernwater.com.au
Customer Service	John Morris (North East Water) (02) 6022 0560	jmorris@nerwa.vic.gov.au
Technical Services	Dean Boyd (East Gippsland Water) (03) 5150 4419	dboyd@egwater.vic.gov.au
Human Resources	Colleen Rose (Wannon Water) (03) 5565 6617	colleen.rose@wannonwater.com.au
PR/ Communications	Julie Logan (Southern Rural Water) (03) 5139 3164	juliel@srw.com.au
Finance	Mathew Scott (East Gippsland Water) (03) 5150 4413	mScott@egwater.vic.gov.au
Executive Assistants	Ann McCurley (Gippsland Water) (03) 5177 4635	Ann.McCurley@gippswater.com.au
Corporate Governance	Danny Hogan (GV Water) (03) 5832 0442	dannyh@gvwater.vic.gov.au
Energy & Greenhouse	Jennifer-Bartle Smith (GWM) (03) 5381 9627	Jennifer.Bartle-Smith@gwmwater.org.au



WUP is the largest project ever undertaken by Townsville City Council and its success can be attributed to the effective collaboration between Townsville City Council, AECOM, Hunter Water Australia and Baulderstone Queensland. It is well documented in technical literature that in tropical climates the removal of biological phosphorus can be difficult. The process allowed the wastewater pH to be adjusted to the ideal growth range for Polyphosphate Accumulating Organisms (PAO) bacteria at elevated temperatures – not normally possible in conventional systems. Furthermore, the design incorporated a range of Return Activated Sludge (RAS) swing zones to enhance the growth of PAO bacteria.



CONFERENCE DINNER

Thursday 15th November

When: 7pm (pre dinner drinks)

Were: Level 2, RACV Club, 501 Bourke Street, Melbourne.

AGM

Thursday 15th November **at 6.30pm**

The IWA's Annual General Meeting will be held on Level 2 of the RACV Club, 501 Bourke Street, Melbourne.

Entertainment for the night will be provided by Suade

This is vocal music as you've never seen it before. With four amazing voices, world-first live looping and effects technology, crazy stage antics and a wicked sense of humour, Suade will take the night by storm!

Next Joint IWA/AWA Conference

28th February and 1 March 2013

Venue: Silverwater Resort, 17 Potters Road, San Remo.



ACCOMMODATION

The RACV Club, 501 Bourke Street, Melbourne has accommodation at rates starting at \$264 for room only, \$284 for room and breakfast for one, and \$304 for room and breakfast for two. Please quote "Institute of Water Administration" or IWA when booking your accommodation. Tel: (03) 9944 8888.

CONFERENCE RATES

Conference segments are available at the following rates:

Segment	IWA/AWA Member	Non-Member
Thursday Dinner	\$140	\$152
Friday Conference & Lunch	\$140	\$152

Please advise Fiona Ould (VicWater) Ph: (03) 9639 8868 of any special dietary requirements.

INSTITUTE OF WATER ADMINISTRATION

Tax Invoice: ABN 96 103 789 875

Please Return by email, fax or mail by Wednesday 7th November 2012

Email: vicwater@vicwater.org.au Fax: (03) 9639 8860

Mail: IWA, Suite 1, Level 6, 2 Collins Street, Melbourne, 3000

ORGANISATION:

ATTENDEES	Thursday Dinner		Friday Conference and Lunch		Totals
	Members* \$140	Non-Members \$152	Members* \$140	Non-Members \$152	
Name					
Totals					

* Members are individual members of IWA/AWA

[Please tick option for payment]

Attached is a Cheque for \$ Made payable to *The Institute of Water Administration*

Please Invoice:

Name:

Company:

Address:

Email:**

**Please ensure you provide this information all invoices will be emailed.

Remittances should be emailed to David Thomas (IWA Treasurer) on david.thomas@westernwater.com.au

