



JOINT IWA/AWA CONFERENCE

23rd & 24th June 2011 > RACV Club, 501 Bourke St, Melbourne



We wish to express our thanks to our sponsors:
GHD for the Friday Conference and TCV for the Thursday Dinner.



IWA Conference Program

Friday 24th June 2011

“Exploring the Value of Water”

8:30 am	Registration
8:45 am	Introduction and Welcome – Dean McIntyre , <i>Water Group Manager Victoria, GHD</i>
8:55 am	Context for the Conference – <i>IWA President</i>
9:00 am	Dr Jane Doolan , <i>Acting General Manager, Office of Water</i> Jane will explore the governments perceptions on the value of water.
9:30 am	Peter Sutherland , <i>Business Leader – Water Resources, GHD</i> Corporate ecosystem Evaluation and Water Management
10:00 am	Jo Benvenuti , <i>Executive Officer, Consumer Utilities Advocacy Centre (CUAC)</i> Jo will highlight what values consumers place on water, especially those who are low income, disadvantaged or in rural areas.
10:30 am	Morning Tea
11:00 am	Hon Craig Knowles , <i>Chair, Murray Darling Basin Authority</i> Mr Knowles will talk about the importance of recognising the values of a healthy working basin in developing a Basin Plan.
11:30am	Brian Wyatt , <i>CEO, National Native Title Council</i> Brian will provide perspectives on the value indigenous Australia place on water.
12:00 pm	Panel Session: <i>Defining the customer's perspectives of value</i> A facilitated discussion from 3 different professional perspectives on how to define value to customers.
12:40 pm	Lunch
1:30 pm	Close

SPECIAL INTEREST GROUPS

THURSDAY 23rd June 2011

In conjunction with this conference the following Special Interest Groups of the IWA will be meeting on Thursday 23rd June at the RACV Club, 501 Bourke St, Melbourne.

For details of these meetings please contact the convenors listed below.

Special Interest Group	Convenor
Information Technology	Stuart Brockwell (South East Water) (03) 9552 3986
Customer Service	John Morris (North East Water) (02) 6022 0560
Technical Services	Dean Boyd (East Gippsland Water) (03) 5150 4419
Human Resources	Mark Wilkin (GV Water) (03) 5832 0446
PR/ Communications	Brigid O'Sullivan (Western Water) (03) 9218 5521
Corporate Governance	Russell Barnier (G-M Water) (03) 5833 5769
Executive Assistants	Ann McCurdy (Gippsland Water) (03) 5177 4635

Next Joint IWA/AWA Conference 10th and 11th November 2011

Venue: RACV Club, 501 Bourke St, Melbourne

ACCOMMODATION

The RACV Club, 501 Bourke St, Melbourne has rooms available at a rate starting at \$248 for the room only and \$268 including full buffet breakfast. Please quote "Institute of Water Administration" when booking your accommodation.

RACV Club
501 Bourke Street,
Melbourne, 3000

Tel: (03) 9944 8888

CONFERENCE RATES

Conference segments are available at the following rates:

Segment	IWA/AWA Member	Non-Member
Thursday Dinner	\$129	\$145
Friday Conference & Lunch	\$129	\$145

Please advise Fiona Ould (VicWater) Ph: (03) 9639 8868 of any special dietary requirements.

CONFERENCE DINNER

The Conference Dinner, which includes beverages, will be available from 7:30 pm on Thursday, 23rd June in the Bayside Room, Level 2, 501 Bourke St, Melbourne. Pre-dinner Drinks will be served from 7:00 pm. Dinner will also incorporate a General Meeting of the IWA.

Entertainment for the evening will be provided by Tony Wilson: Tony is not just another comedian stringing together a few set pieces and witty observations. He is a broadcaster, TV presenter, ex-lawyer and novelist who just happens to be hilarious.



